



Notification of disputed Debit Card Charge - Visa

Name: _____ Debit Card Number: _____

TRANSACTION INFORMATION

Merchant Name: _____ Location: _____ (City, State)

Transaction Date _____ Amount: _____

I am disputing the transaction(s) in question because of the following reason(s):

- () The transaction(s) was/were unauthorized. No one authorized to use this account signed for or participated in the transactions
() For mail/phone/e-commerce transactions ONLY: I do not recognize the above-listed transaction despite a good faith effort made to provide me with additional details of the transaction(s).
() The charge(s) was/were paid by another means. ENCLOSED is a copy of the cancelled check or cash/credit receipt.
() The amount signed for on the sales draft differs from the amount billed. Attached is my copy of the sales receipt.
() The transaction was authorized and then canceled on ___/___/___. I have attempted to resolve the dispute with the merchant. A credit voucher was issued *(copy enclosed), but the credit has not posted to my account.
* If no credit voucher was issued, please attach a detailed letter explaining the date and reason for the return.
() I have been billed multiple times (2 or more) for the same purchase. The original posted on ___/___/___.
() I placed an order with the merchant above. I have not received the merchandise which I expected to receive by ___/___/___. I contacted the merchant on ___/___/___ for credit, but no credit has posted to my account.
() I cancelled this reservation on ___/___/___. The cancellation number provided to me is as follows:
() I cancelled this recurring charge with the merchant on ___/___/___. No charges after this date are authorized from this merchant.
() I received merchandise different from what I ordered. Attached is a detailed letter explaining what was expected from the merchant, what was received, and that an attempt to return the merchandise was made.

Members Signature _____

Date signed _____

Members Telephone Number for contact _____

*** ATTACH COPIES OF ALL RELATED DOCUMENTATION TO THIS FORM ***
Please use the back of this form to describe your dispute or give further explanation